

## REFERRAL GUIDE TO THE COLOCATED PARTNER SERVICES

**The Northern Centre  
West Ryde Community Centre  
3-5 Anthony Road, West Ryde  
P: 02 9334 0111  
E: [connect@thenortherncentre.org.au](mailto:connect@thenortherncentre.org.au)**

### Family Support Program

<u>Contact:</u>	Claire Sexton – Intake Coordinator (Mon-Wed and Fri) Rowena Stulajter Programs Manager (Thu) 9334 0111 <a href="mailto:intake@thenortherncentre.org.au">intake@thenortherncentre.org.au</a>
<u>About:</u>	Individual and family support through counselling, case management, supported playgroups and evidence based parenting programs (inc. Chinese and Korean).
<u>Service times:</u>	Monday to Friday 8.30am – 4.30pm
<u>Access criteria:</u>	Any individual/ family who are vulnerable and require support around parenting.
<u>Referral pathway:</u>	Can self-refer or any service can refer their client into this service. Contact Claire or Rowena @ for Intake.
<u>LGA focus:</u>	Ryde, Hunters Hill and Ku-ring-gai

### Early intervention Homelessness Program

<u>Contact:</u>	Claire Sexton – Intake Coordinator (Mon-Wed and Fri) Rowena Stulajter Programs Manager (Thu) 9334 0111 <a href="mailto:intake@thenortherncentre.org.au">intake@thenortherncentre.org.au</a>
<u>About:</u>	A service that works with individuals and families to help them maintain or find safe and accessible housing.
<u>Service times:</u>	Monday to Friday 8.30am – 4.30pm
<u>Access criteria:</u>	Any individual or family whose housing situation is unstable or at risk.
<u>Referral pathway:</u>	Can self-refer or any service can refer their client into this service. Contact Claire or Rowena @ TNC to make for Intake.
<u>LGA focus:</u>	Ryde, Hunters Hill, Lane Cove, Mosman, North Sydney, Willoughby, Ku-ring-gai and Epping



## **Financial Counselling**

<u>Contact:</u>	Alessandra Amico-Smith (Mon-Wed) 0427 078 366 <a href="mailto:alessandra.amicosmith@catholiccareddb.org.au">alessandra.amicosmith@catholiccareddb.org.au</a> Steve Cribb (Thu-Fri) 0481 602 080 <a href="mailto:steve.cribb@catholiccareddb.org.au">steve.cribb@catholiccareddb.org.au</a>
<u>About:</u>	The provision of information, support and advocacy to assist people experiencing financial difficulty.
<u>Service times:</u>	Monday to Friday 8.30am - 4.30pm
<u>Access criteria:</u>	Any individual/family who are suffering stress due to their financial position.
<u>Referral pathway:</u>	Can self-refer or any service can refer their client into financial counselling. Contact Alessandra or Steve to make an appointment.
<u>LGA focus:</u>	Ryde, Lower North Shore and Northern Beaches

## **Emergency Relief**

<u>Contact:</u>	Sophia De Vries 0429 989 806 <a href="mailto:sophia.devries@catholiccareddb.org.au">sophia.devries@catholiccareddb.org.au</a>
<u>About:</u>	The Emergency Relief program helps and supports people address their immediate basic needs in times of financial crisis.
<u>Service times:</u>	Wednesday 8.30am – 4.30pm
<u>Access criteria:</u>	Any individual/family who are suffering immediate crisis where their basic daily needs are challenged.
<u>Referral pathway:</u>	Can self-refer or any service can refer their client into the emergency relief service. Contact Sophie to make an appointment.
<u>LGA focus:</u>	Ryde, Lower North Shore and Northern Beaches



## **Womens Legal Clinic**

<b><u>Contact:</u></b>	Alishia Keane (Tue to Fri) and Kristen Thanux (Mon) The Northern Centre 9334 0111 or connect@thenortherncentre.org.au
<b><u>About:</u></b>	A weekly afternoon probono legal service run by Alex Xenos Senior Associate Hunt and Hunt Lawyers, delivering a service to women focussing on custody, family or domestic violence, child and spousal support or property issues. Appointments are 40 mins each. The clinic provides initial legal advice only and most often only one appointment per client (in extreme circumstances as directed by Alex, clients may have a second appointment). TIS are engaged when required and TNC have a Chinese and Korean worker who may be able to support translation services. Free childcare is available if required.
<b><u>Service times:</u></b>	Thursday 2.00pm – 5.00pm
<b><u>Access criteria:</u></b>	Any female who required advice around custody, family or domestic violence, child and spousal support or property issues.
<b><u>Referral pathway:</u></b>	Can self-refer or any service can refer their client into this clinic. Contact Alishia or Kristen @ TNC to make an appointment.
<b><u>LGA focus:</u></b>	Sydney Northern District



## **Youth mental health**

<b><u>Contact:</u></b>	Anna Wright 0439 945 056 awright@newhorizons.org.au
<b><u>About:</u></b>	headspace provides tailored and holistic mental health support to 12 - 25 year olds, working with mild to moderate presentations and with a focus on early intervention. headspace can work with the young person and/or their family.
<b><u>Service times:</u></b>	Thursday 8.30am – 4.30pm
<b><u>Access Criteria:</u></b>	Young people 12 - 25
<b><u>Referral pathway:</u></b>	Can self-refer or any service can refer their client into headspace. Contact the Intake Coordinator on 8021 3668 to make an appointment.
<b><u>LGA focus:</u></b>	NIL



## Australia

### Imagination Library – Early Literacy

<u>Contact:</u>	Alexandra Irving 0417 773 187 <a href="mailto:alexandra.iring@unitedway.com.au">alexandra.iring@unitedway.com.au</a>
<u>About:</u>	United Way Australian unites community, business, philanthropy, government and social purpose organisations to improve education and employment outcomes.
<u>Service times:</u>	Monday and Wednesday 8.30am – 4.30pm
<u>Access Criteria:</u>	Parents with children aged 0 – 4.5 experiencing family strain or hardship are eligible for the Imagination Library, a program which provides a free monthly book and literacy resources.
<u>Referral pathway:</u>	Through partner organisations or United Way by contacting Alexandra.
<u>LGA focus:</u>	Ryde



### ParentsNext

<u>Contact:</u>	Rachel Pinder Wesley Mission 0447 336 9797 <a href="mailto:rachael.pinder@wesleymission.org.au">rachael.pinder@wesleymission.org.au</a>
<u>About:</u>	ParentsNext helps support eligible parents to plan and prepare for pre-employment by the time their children go to school.
<u>Service times:</u>	Thursday and Friday 8.30am - 4.30pm
<u>Access criteria:</u>	Parent/s whose youngest child is aged 6.
<u>Referral pathway:</u>	Referrals are only through Centrelink for this program.
<u>LGA focus:</u>	Not relevant – all referral via Centrelink



## Indonesian Welfare Association (IWA)

<u>Contact:</u>	Ana Wirjawan Indonesian Welfare Association 0401 062 659 <a href="mailto:a_wirj@hotmail.com">a_wirj@hotmail.com</a>
<u>About:</u>	IWA offers a wide range of services and support not only for newly arrived Indonesian-speaking migrants but also to the women, men and elderly and the broader members of the Indonesian community in Sydney metropolitan area.
<u>Service times:</u>	Wednesday and Thursday 8.30am – 4.30pm
<u>Access criteria:</u>	Any Indonesian individual or family.
<u>Referral pathway:</u>	Can self-refer or any service can refer their client into IWA. Contact Ana to make an appointment.
<u>LGA focus:</u>	Nil



## Woodville Alliance

<u>Contact:</u>	Amy Joo, The Northern Centre 9334 0111 <a href="mailto:ajoo@thenortherncentre.org.au">ajoo@thenortherncentre.org.au</a> Emma South, Woodville Alliance 0437 496 500 <a href="mailto:esouth@woodville.org.au">esouth@woodville.org.au</a>
<u>About:</u>	The Northern Centre and Woodville Alliance run a weekly program called Culture Drop. Culture Drop operates under a supported playgroup model.
<u>Service times:</u>	Friday 8.30am – 4.30pm
<u>Access criteria:</u>	CALD families with children < 5 years who are isolated and/or newly arrived and English is their second language
<u>Referral pathway:</u>	Children under 5 year of age. Can self-refer or any service can refer their client into this program. Contact Amy Joo @ TNC to make a referral. Amy will then contact the client and do a pre interview session to ensure that they fit the criteria for the group.
<u>LGA focus:</u>	Ryde